

Simplifying Error Reduction using Human Performance



SERVICES AVAILABLE

Maturity evaluation

Just where do you stand against the competition? Are you leading edge or at the fundamental level? What's your plan?

Leadership behaviours

Got standards? Achieving them? How to get more from your leaders, 'Visibly Leading™' can help.

Human Performance Behaviours

Systematic approach to changing and sustaining behaviours towards safety; world recognised tools and techniques; metrics, coaching and support. A proven way to perform consistently, better.

SOLUTIONS THAT WORK FOR YOUR BUSINESS

Human Performance is the systematic process of setting standards and expectations for leaders and employees, identifying and analysing important human performance gaps, planning for future improvements in human **performance**, designing and developing cost-effective and ethically sound interventions to close performance gaps, observing and coaching at all levels to support learning, implementing those opportunities, and evaluating the financial and non-financial results. Human Performance tends to look at the organisational defences as well as the behaviours; for example, did the worker really come to work to do a bad job? Why and how did incorrect choices get made? Did the organisation and its objectives make it so?

Error reduction using Human Performance—
People doing things right the first time.
Leadership—giving direction and support to do the right thing

